

Public Safety Survey

Prince George Area



Final Report

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Prince George Public Safety Survey

Executive Summary

This report presents the results of a public safety survey conducted by the School of Criminology and Criminal Justice at the University College of the Fraser Valley for the Prince George Detachment of the RCMP. The purpose of the survey was to describe Prince George residents' feelings about their own personal safety and the nature and extent of any victimization in the past year. The survey, which was conducted in October of 2006, also sought to determine residents' level of satisfaction with the Prince George RCMP. The survey involved mailing a questionnaire to 1151 randomly selected Prince George residents, 47% of who responded. Some highlights of the survey findings are:

- The vast majority (89% plus) reported feeling safe in their homes, neighbourhood, and community during the day. Likewise, the vast majority of respondents reported feeling safe at night as well. As would be expected, however, respondents' feelings of safety decrease somewhat as they travel further away from their homes at night.
- The vast majority of respondents reported that there was no change in their personal feelings of safety in their neighborhood or the Prince George area from one year ago. However, when asked to consider their feelings today as compared to five years ago, a significant percentage of respondents (34 per cent) felt that their personal sense of safety in their neighbourhood had worsened, and virtually half of them (51 per cent) felt that their personal sense of safety in the Prince

George area had worsened. Moreover, 30% of respondents see Prince George as less safe than other municipalities.

- Some 23% of respondents indicated that they were victims of at least one crime in the community in the past year. Specifically, of the entire sample, 18% were victims of at least one property crime, 3% were victims of at least one violent crime, and 3% were victims of at least one violent and one property crime. Among those who reported being the victim of at least one crime in the past 12 months, 80% were satisfied with the police response.
- Non-reporting of victimization to police was high with 40% of those who were victimized in the past 12 months not reporting the crime to police. Notably though, 57% chose not to report their victimization to police because they considered the incident to minor or not important enough to report to the police. At the same time, the majority (63 per cent) of victims indicated that they did not report their victimization because they felt that the police could not do anything about the incident.
- Satisfaction with the Prince George RCMP is high. Specifically, 91% of all respondents reported being satisfied overall, and the vast majority of respondents still report being satisfied when specific aspects of police activity are considered.
- While respondents were clearly satisfied with the Prince George RCMP overall, they appear less impressed with the officers themselves. Specifically, when asked to rate officers on each of nine characteristics considered, and while less than 10% of respondents rated them “low” or “very low”, a very large percentage rated them as “neither high nor low”.

- Respondents identified a number of problems in their neighborhoods that they felt police should devote more resources and attention to. Of primary concern was traffic-related issues (47 per cent) followed by drug related activities (38 per cent).
- Forty per cent of respondents provided additional comments at the end of the questionnaire. The most frequently offered comments were focused again on those issues they felt police should devote more attention to (e.g. wanting police to give more attention to traffic issues). Respondents also frequently mentioned their wish for more police visibility. Further, many respondents volunteered comments related to what is perhaps best described as a general frustration with courts and corrections. At the same, very few respondents offered comments critical of police. Rather, a significant number reiterated their general satisfaction with local police services.

Introduction

This report describes the results of a public safety survey that was conducted by the School of Criminology and Criminal Justice at the University College of the Fraser Valley for the Prince George Detachment of the RCMP. The purpose of the survey was to assess Prince George residents' feelings about their own personal safety and the nature and extent of any victimization in the past year. The survey also sought to determine residents' level of satisfaction with the Prince George RCMP. The overall aim of the survey was to provide the Prince George RCMP with information helpful to its improving the quality of local police services.

Methodology

The methodology used in this survey involved mailing a questionnaire (see Appendix) to a randomly selected sample of 1200 residents of the Prince George in October 2006. The sample of residents was drawn using the Prince George Area telephone directory and follow-up telephone calls were made to residents immediately after the questionnaires were mailed to help maximize participation rates. Some questionnaires were undeliverable (i.e. resident had moved, incorrect address) which reduced the number of eligible respondents. Overall, the response to the survey was remarkable with a total of 540 out of 1151 residents who received a questionnaire returning it – a response rate of 47%.

Results

Characteristics of Respondents

Table 1 provides information about selected characteristics of those who responded to the survey. Those characteristics would suggest that the respondents, as a group, provide a good representation of the gender split (50% male/50% female) in Prince George. At the same time though, given that the average age of respondents is 52, as a group, they slightly over-represent older residents.

Table 1
Selected Characteristics of Respondents

<u>Characteristic Considered</u>	
Average # of years living in the community	14
% employed (full-time/part-time/self-employed)	64
% retired	26
% married	69
% single/divorced/separated	24
% widowed	7
% with no post secondary	41
% with some post secondary	24
% with at least 1 degree or diploma	34
% male	50
% who live in a house	80
Average age	52
% listing Caucasian as primary ethnic background	89

** All figures are rounded.*

*** See Appendix for all respondent characteristics.*

Residents' Sense of Personal Safety

The results to the questions regarding residents' perceived levels of safety in their neighbourhood were generally positive. The vast majority of respondents reported feeling safe in their home, neighbourhood, and in the community generally during the day. Further, a high percentage of respondents reported feeling safe in their homes and neighbourhoods at night as well. On the other hand, only 38% of respondents felt safe in the community overall at night.

Table 2
Respondents' Feelings of Personal Safety

<u>Situation</u>	<u>% feeling "very" or "somewhat" safe</u>	<u>% feeling "very" or "somewhat" unsafe</u>
<u>Daytime</u>		
At residence	97	3
In neighborhood	94	7
In Prince George	89	12
<u>Night</u>		
At residence	88	13
In neighborhood	77	23
In Prince George	38	63

** All figures are rounded.*

In terms of respondents' personal safety in various situations, there were some interesting results (Table 3). Most residents reported that there was no change in their feelings of personal safety in their neighbourhood when compared to a year ago. Compared to five years ago, however, more respondents felt that their level of safety was currently lower. There were similar results when respondents were asked about their

safety in Prince George in general. Also in terms of considering Prince George in general, it is interesting that some 30% of respondents see it as less safe than other municipalities.

Table 3
Respondent’s Sense of Personal Safety over Time

<u>Situation</u>	<u>% feeling much safer or somewhat safer</u>	<u>% feeling no change</u>	<u>% feeling much less safe or somewhat less safe</u>
<u>In your neighborhood</u>			
Compared to one year ago	9	72	20
Compared to five years ago	13	54	34
Compared to other neighborhoods	49	35	16
<u>In the Prince George</u>			
Compared to one year ago	7	57	35
Compared to five years ago	16	40	51
Compared to other municipalities	8	37	30

* All figures are rounded.

** Respondents’ answers of “does not apply” are excluded here (see Appendix).

Respondents’ Reported Victimization

Respondents were asked a series of questions about recent victimization. In order to measure more current victimization experiences, respondents were provided with a list of thirteen possible crimes and asked which, if any, they had been the victims of within the Prince George during the last twelve months (Table 4). In all, only 23% of respondents reported being victimized in the past year. More specifically, of the entire sample, 18% were victims of at least one property crime, 3% were victims of at least one violent offence, and 3% were victims of at least one property and one violent crime.

The crimes respondents were most commonly victims of were theft or attempted theft of household property (12%), vandalism (11%), and break and enter or attempted break and enter (5%).

Table 4
Percentage of Respondents Who Have Been Victimized In the Past Year

<u>Crime</u>	<u>% victimized</u>
Theft of household property	12
Vandalism	11
Break and enter	5
Threats or intimidations	4
Attempted motor vehicle theft	4
Theft of personal property	3
Stalking or harassment	2
Motor vehicle theft	2
Assault without a weapon	2
Assault with a weapon	1
Attempted sexual assault	0
Robbery or attempted robbery	0
Sexual assault	0

** All figures are rounded. Includes multiple responses.*

Respondents were also asked to indicate which of their victimizations had the most negative impact on them (Table 5). The results for this question were very similar

to those of victimization in general. Approximately 52% of respondents felt that theft of household property had the most negative impact on them, while another 48% of respondents reported that vandalism had the most negative impact on them. Another 21% of respondents felt that break and enters or attempted break and enter had the most negative impact (Table 5).

Table 5
Victimization That Had the Most Negative Impact on Respondent

<u>Crime</u>	<u>% indicating most negative impact</u>
Theft of household property	52
Vandalism	48
Break and enter	21
Attempted motor vehicle theft	19
Threats or intimidations	16
Theft of personal property	13
Motor vehicle theft	9
Stalking or harassment	7
Assault without a weapon	6
Assault with a weapon	3
Robbery or attempted robbery	2
Attempted sexual assault	0
Sexual assault	0

**All figures are rounded.*

Respondents' Reporting of Victimization to the RCMP

In terms of contacting the police, it is important to note that only 59% of respondents who were victimized reported the crime which had the most negative impact on them in the past 12 months to the RCMP. However, among those who did contact the police, two thirds (67 per cent) made that report by telephoning the non-emergency phone number. A further 23% of victims reported their victimization by calling 911, while another 4% did so by visiting the police headquarters station (Table 6).

Table 6
How Victims of Crime Contacted Prince George RCMP

<u>Contact Method</u>	<u>% indicating this method</u>
Telephoned the non-emergency number	67
Telephoned 911	23
Visited the police headquarters station	4
Visited a community police station	0
Flagged down a patrol car	0
Approached a police officer in person	0
The police initiated contact	1
Some other way	4

** All figures are rounded.*

In terms of a response, the RCMP handled contacts from victims in a variety of ways (Table 7). The most common response was to take information (79 per cent), followed by sending out a patrol car (58 per cent) or filing a report or conducting an

investigation (39 per cent). Regardless of how victims contacted the police or the actions taken by the police, 67% of victims reported being satisfied with the way in which the RCMP responded to their victimization.

Table 7
How the RCMP Responded To Contacts from Victims

<u>Response</u>	<u>% receiving response</u>
Took information	79
Sent a patrol car	58
Made a report or conducted an investigation	39
Gave warning or arrested the offender	20
Provided the information you requested	11
Referred you to a Victim Service worker	10
Asked you to visit the headquarters building	9
Referred you to another agency	7
Put you in touch with community services	3
Asked you to visit the community police office	3

** All figures are rounded.*

In terms of non-reporting, the 40% of victims who did not contact the police were asked to indicate what their reasons were for avoiding contact. Here, as Table 8 shows, the majority (63 per cent) reported that they did not feel the incident was something that the police could do anything about. At the same time, fifty-seven per cent of the victims saw the victimization as an incident that was either too minor or not important enough to

involve the police. Another 10% of victims reported that nothing was taken or that the item was recovered.

Table 8
Reasons That Victims Did Not Report Crimes
To The Prince George RCMP

<u>Reason</u>	<u>% citing reason</u>
Did not think the police could do anything	63
Incident was too minor or not important enough	57
Nothing was taken or the items were recovered	10
Fear of revenge by offender	4
Police would not help	4
Incident was a personal matter not concerning police	2
Dealt with it another way	2
Did not want a child or children arrested or jailed	2
Did not want to get involved with the police or courts	2
Did not want to get involved with police	2
Did not want anyone to find out about incident	0
Family put pressure on you to not contact police	0
Fear of publicity or media coverage	0

** All figures are rounded.*

In addition to inquiring about victims' contacts with the RCMP as a result of their most serious victimization over the past 12 months, respondents were asked to indicate whether they had any other contacts with the police over the

same time period (Table 9). In this regard, 34% of respondents reported having had some direct contact with the police in the past twelve months. The vast majority of these respondents (65 per cent) had only a single contact with Prince George RCMP over the past year, while 14% reported having five or more such contacts. The most common reason for having direct contact with the police, aside from the option of “some other reason”, was to report a property crime or a traffic enforcement action.

Table 9
Respondents’ Reasons for Direct Contact with RCMP

<u>Reason for Contact</u>	<u>% citing reason</u>
To report a property crime	5
As part of a police traffic enforcement action	4
To request information	4
To report a traffic accident	4
To report a suspicious person	4
To be questioned about a possible crime	3
To report a violent crime	1
To complain about police services	1
For some other reason	58

** All responses are rounded.*

Respondents' Rating of and Satisfaction with the RCMP

The vast majority of respondents were satisfied with the Prince George RCMP. Notably, some 91% reported being satisfied overall, while only 9% reported being unsatisfied. In terms of specific aspects of Prince George RCMP, the level of satisfaction was also generally high. As Table 10 shows, the vast majority of respondents were satisfied with the RCMP's ability to solve crimes, communicate with the public, and seek public input. They were also satisfied with the professionalism of the department. Most people were also satisfied with the number of officers on the street, although about a third of respondents (39 per cent) were not satisfied. Similarly, 43% of respondents were not satisfied with the ability of the RCMP to prevent crime.

Table 10
Respondents' Satisfaction with the Prince George RCMP

<u>Aspect of Policing Considered</u>	<u>% "very" or "mostly satisfied</u>	<u>% "very" or "mostly" dissatisfied</u>
Professionalism of the department	88	12
Ability to communicate with public	85	15
Competence in solving crimes	82	18
Seeking of public input	75	26
Number of officers on the street	61	39
Ability to prevent crimes	57	43

** All figures are rounded.*

It is interesting that while the majority of respondents appear satisfied with the Prince George RCMP, not nearly as many rated local officers highly. Specifically, as Table 11 shows, when asked to rate local officers on each of nine characteristics, not many more than half assigned a rating of “high” or “very high” on seven of those characteristics. Further, less than half of respondents rated local officers high on fairness and objectivity.

Table 11

Respondents’ Ratings of Prince George RCMP Officers

<u>Quality Considered*</u>	<u>% giving “high” or “very high” rating</u>	<u>% giving “low” or “very low” rating</u>
Knowledge of the Law	59	2
Courtesy	56	6
Trustworthiness	54	7
Concern for the Public	53	7
Honesty	52	6
Reliability	52	7
Hardworking	52	5
Fairness	45	5
Being Objective	40	9

** All figures are rounded.*

*** Respondents’ answers of “neither high nor low” are not included (see Appendix).*

Problems Identified by Respondents as Deserving More Police Resources and Attention

Respondents were asked if there are any problems in their neighbourhood that they felt police should devote more resources and attention to. In this regard, the questionnaire provided a listing of problems to consider. As Table 12 indicates, traffic related issues topped the list with 47% of respondents citing this as a problem. The next most cited problem was drugs (38 per cent). Just over a third of respondents (37 per cent) saw a problem in “groups of teenagers hanging out in the neighbourhood and causing trouble”.

Table 12
**Problems Respondents Feel the Prince George RCMP
 Should Devote More Resources and Attention To**

<u>Problem</u>	<u>% who feel this is a problem</u>
Speeding and other traffic-related issues	47
People selling or using drugs	38
Groups of teens hanging out and causing trouble	37
Drinking in public	22
Gang-related crime	21
Groups of adults hanging out and causing trouble	20
Litter on the street and sidewalks	19
Prostitution	17
Street people	14
Graffiti on buildings or walls	10
Vacant or deserted storefronts or houses	10

** All figures are rounded.*

Conclusion

The results of this survey indicate that the vast majority of residents of the Prince George area feel that their community is a safe place to live. Hardly any residents feel *unsafe* during the day. As would be expected, after dark, resident's feelings of safety decreases somewhat as they travel further away from their homes. Further, while a substantial percentage of survey respondents indicated that they felt less safe today than they did five years ago; relatively few described their neighbourhood as being less safe than other neighbourhoods in Prince George. On the other hand, 30% of respondents see Prince George as being less safe than other municipalities.

Respondents' feelings of personal safety are consistent with their reports of victimization. Specifically, 23% of respondents reported being victimized in the last year and the largest portion of that was related to property crime. Moreover, while non-reporting of victimization was high (40 per cent), it should also be noted that majority (63 per cent) of those who chose not to report their victimization to police did so because they felt their victimization was something the police could do nothing about.

Satisfaction with the Prince George RCMP is high. Specifically, 91% of respondents reported being satisfied and the vast majority of respondents also report being satisfied when considering specific police activities. However, respondents' ratings of local RCMP officers were less impressive. Specifically, when asked to rate local officers on each of nine characteristics not many more than half of respondents assigned a high rating on seven of those characteristics. Further, less than half of respondents rated local officers high on fairness and objectivity.

Respondents identified a number of problems in their neighborhoods that they felt the Prince George RCMP should devote more resources and attention to. Topping the list was traffic-related issues (47 per cent). The second most commonly cited problem related to drug use and the selling of drugs (38 per cent).

Comments offered by respondents at the end of the questionnaire were focused on those issues they felt police should devote more attention to, and otherwise they simply emphasized answers given to specific questions. Most notably, respondents mentioned their wish for more police patrols and visibility generally. At the same time, very few respondents offered comments critical of police. Rather, a significant number of respondents reiterated their general satisfaction with local police services.

Appendix

Questionnaire
(With percentage results reported)

Public Safety Survey

Prince George Area



School of Criminology and Criminal Justice

Dr. Irwin M. Cohen

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INSTRUCTIONS

We hope that you will find this questionnaire easy to follow. In most cases, all you have to do is circle or check the answer that best describes how you feel. The questionnaire should take you about 15 minutes to complete.

As you have been advised by the enclosed covering letter, your participation is voluntary, and your responses will be anonymous to the RCMP and the university researchers. In this regard, please remember that the questionnaires are returned directly to us at UCFV, all of the information is aggregated for reporting purposes, and we will not reveal individual responses to anyone.

In addition to your anonymity, you are free to not answer any question in the survey that you would rather not answer.

You will see that we have provided you with a pre-stamped envelope for the return of your questionnaire. We are hoping to have your questionnaire returned to us by

Friday, October 27th, 2006.

For the present, if you have any questions, please do not hesitate to call me at the University College of the Fraser Valley at 604-854-4553. For any concerns regarding the administration of the survey, please contact Yvon Dandurand, Dean of Research and Industry Liaison at 604-864-4654.

Many thanks,

Dr. Darryl Plecas
University Research Chair
School of Criminology & Criminal Justice
University-College of the Fraser Valley

A. AS YOUR COMMUNITY A SAFE PLACE TO LIVE?

In this section, we would like you to tell us how safe you feel in your residence and neighborhood generally, at night and during the day. We would also like to know whether or not your sense of personal safety has changed since you have moved into your present neighborhood. By neighborhood, we mean the geographic area that is within a 15 minute walk in any direction from your home. *Please circle the numbers that best indicate how you feel.*

1. How safe do you feel in each of the following situations?

	Very Unsafe	Somewhat Unsafe	Somewhat Safe	Very Safe
In your residence during the daytime?	1%	2%	27%	70%
In your residence during the night?	2%	11%	45%	43%
In your neighborhood during the daytime?	2%	5%	35%	59%
In your neighborhood during the night?	5%	18%	53%	24%
In the Prince George area during the daytime?	1%	11%	63%	26%
In the Prince George area during the night?	14%	49%	33%	5%

2. What is your sense of personal safety in your neighborhood?

	Much Less Safe	Somewhat Less Safe	No Change	Somewhat Safer	Much Safer	Does Not Apply
Compared to one year ago?	2%	18%	72%	6%	3%	
Compared to five years ago?	9%	25%	54%	10%	3%	
Compared to other neighborhoods in your area?	4%	12%	35%	31%	18%	

3. What is your sense of personal safety in the Prince George area?

	Much Less Safe	Somewhat Less Safe	No Change	Somewhat Safer	Much Safer	Does Not Apply
Compared to one year ago?	7%	28%	57%	6%	1%	
Compared to five years ago?	16%	35%	40%	8%	1%	
Compared to other municipalities in BC	8%	22%	37%	28%	5%	

B. HAVE YOU BEEN A VICTIM OF CRIME IN THE LAST 12 MONTHS?

In this section, we would like you to tell us if you have been the victim of crime **in the Prince George area** in the last 12 months. **If you have not been victimized in the last 12 months, please proceed to QUESTION 17.**

4. In the past 12 months, have you been the victim of any of the following crimes. Check all that apply.

	Yes
1. Vandalism (something was damaged on purpose)	11%
2. Theft of household property or attempted theft of household property	12%
3. Theft of personal property or attempted theft or personal property	3%
4. Attempted motor vehicle theft (where something was damaged)	4%
5. Motor vehicle theft	2%
6. Break and enter or attempted break and enter	5%
7. Threats or intimidation	4%
8. Stalking or Harassment	2%
9. Assault without a weapon, but no theft of property or attempted theft of property	2%
10. Assault with a weapon, but no theft of property or attempted theft of property	1%
11. Robbery or Attempted Robbery	0%
12. Attempted Sexual Assault, Molestation, or Attempted Molestation	0%
13. Sexual Assault where intercourse occurred	0%

IF YOU HAVE NOT BEEN THE VICTIM OF A CRIMINAL OFFENCE IN THE PAST 12 MONTHS IN THE PRINCE GEORGE AREA, PLEASE GO TO QUESTION 17

5. Thinking about all the victimizations you just indicated, in general, did you report the incident(s) to the RCMP?

- 1. No 40% **(GO TO QUESTION #7)**
- 2. Yes 60% **(GO TO QUESTION #6)**

6. In general, were you satisfied with the police response?

- 1. No 20%
- 2. Yes 80%

7. Thinking about all the victimizations you just indicated in Question 4, please indicate which one was the most serious in that it had the most negative impact on you. PLEASE ONLY SELECT ONE VICTIMIZATION.

	Yes
1. Vandalism (something was damaged on purpose)	48%
2. Theft of household property or attempted theft of household property	52%
3. Theft of personal property or attempted theft or personal property	13%
4. Attempted motor vehicle theft (where something was damaged)	19%
5. Motor vehicle theft	9%
6. Break and enter or attempted break and enter	21%

12. There are many different circumstances that may affect why people do not report their victimization to the police. Were any of the following reasons why you did not report this incident to the local police?

	Yes
1. You did not want to get involved with the police or the courts.	2%
2. Did not think that the police could not do anything about the incident.	63%
3. Fear of revenge by the offender.	4%
4. The incident was too minor or it was not important enough.	57%
5. The incident was a personal matter and did not concern the police.	2%
6. Nothing was taken or the items were recovered.	10%
7. You dealt with it in another way.	2%
8. You did not want anyone to find out about the incident.	0%
9. Family member(s) put pressure on you to not contact the police.	0%
10. The police would not help.	4%
11. You did not want to get involved with police.	2%
12. Fear of publicity or media coverage.	0%
13. You did not want a child or children arrested or jailed.	2%

C. HAS BEING A VICTIM OF CRIME AFFECTED YOU?

In this section, we would like you to explain the extent to which you have been affected by the crime(s) referred to in Section B.

13. Were you physically injured by any crime in Prince George Area in the last 12 months?

- | | |
|---|-----|
| 1. No | 65% |
| 2. Yes, but no medical attention was required | 25% |
| 3. Yes and medical attention was required | 10% |

14. Did you suffer any financial losses for any crime in Prince George that occurred in the last 12 months?

- | | |
|--|-----|
| 1. No | 35% |
| 2. Yes, but insurance did not cover any of the losses | 47% |
| 3. Yes, but insurance only covered a partial of the losses | 13% |
| 4. Yes and insurance covered all of the losses | 5% |

15. Was an offender identified in your case?

- | | |
|---|-----|
| 1. No | 79% |
| 2. Yes, but I did not know the offender | 13% |
| 3. Yes and I knew the offender | 8% |

16. To your knowledge, has anyone else in your household been a victim of crimes in Prince George in the past 12 months?

- | | |
|--------|-----|
| 1. No | 77% |
| 2. Yes | 23% |

17. Have you been the victim of a criminal offence outside of the Prince George area in the past 12 months?

- | | |
|--------|-----|
| 1. No | 98% |
| 2. Yes | 2% |

D. HOW WOULD YOU RATE YOUR LOCAL POLICE?

In this section, we would like to ask for your opinion regarding your local police. When responding to these questions, please **DO NOT** include any police contact you may have had that resulted from one of the victimization experiences you reported in Section B.

18. Other than police contact you may have had as a result of the incident(s) reported in Section B, have you had any other direct contact with the local police in the last 12 months?

- | | |
|--------|-----|
| 1. No | 66% |
| 2. Yes | 34% |

19. How many times in the past 12 months have you had direct contact with the local police? Check all that apply.

- | | |
|--------|-----|
| 1. 1-2 | 65% |
| 2. 3-4 | 21% |
| 3. 5+ | 14% |

20. What were the primary reasons you had direct contact with the local police? Check all that apply.

- | | |
|---|----|
| 1. To report a property crime | 5% |
| 2. To report a violent crime | 1% |
| 3. To report a traffic accident | 4% |
| 4. To report a suspicious person | 4% |
| 5. To be questioned about a possible crime | 3% |
| 6. To request information | 4% |
| 7. To complain about police services | 1% |
| 8. As part of a police traffic enforcement action | 4% |

9. For some other reason

11%

21. How satisfied are you with the following aspects of your local police? Please circle the one answer that best applies to each question.

	Very Unsatisfied	Mostly Unsatisfied	Mostly Satisfied	Very Satisfied
The level of competence in solving crimes	3%	15%	75%	7%
The number of officers on the street	6%	33%	55%	5%
The ability to communicate with the public	2%	14%	74%	11%
The ability to prevent crimes	7%	36%	54%	4%
The seeking of public input	5%	21%	66%	8%
The professionalism of the department	3%	10%	68%	20%

22. How would you rate the typical local RCMP officer on the following qualities? Please circle the one answer that best applies to each question.

	Very Low	Low	Neither High Nor Low	High	Very High
Fairness	1%	4%	50%	41%	5%
Courtesy	1%	6%	38%	46%	10%
Knowledge of the Law	0%	1%	39%	49%	10%
Trustworthiness	1%	6%	39%	43%	11%
Honesty	2%	4%	42%	40%	12%
Reliability	1%	6%	41%	43%	9%
Concern for the Public	2%	5%	40%	40%	13%
Hardworking	1%	4%	43%	38%	14%
Being Objective	2%	7%	52%	32%	9%

23. Overall, how satisfied are you with your local police?

- 1. Very Satisfied 20%
- 2. Mainly Satisfied 71%
- 3. Mainly Unsatisfied 7%
- 4. Very Unsatisfied 2%

24. This is a list of some things which may be a problem in your neighborhood. Please indicate if you feel that this is a particular problem in you neighborhood that your local police should devote more resources and attention to.

	Yes
1. Litter, broken glass, or trash on the sidewalks and streets	19%
2. Graffiti on buildings or walls	10%
3. Vacant or deserted houses or storefronts	10%
4. Drinking in public	22%
5. People selling or using drugs	38%
6. Groups of teenagers hanging out in the neighborhood and causing trouble.	37%
7. Groups of adults hanging out in the neighborhood and causing trouble.	20%

8. Speeding or other traffic related issues.	47%
9. Street people	14%
10. Prostitution	17%
11. Gang-related crime	21%

E. DEMOGRAPHIC INFORMATION:

In this section, we need to ask you some basic background information about yourself to confirm that those responding to our survey are truly a representative cross-section of community residents.

25. For how many years have you been living in your present neighborhood?

1. 1-5	32%
2. 6-10	18%
3. 11-15	11%
4. 16-20	12%
5. More than 20 years	23%

26. Are you currently an employee or volunteer with your local police?

1. No	99%
2. Yes	2%

27. Which category best describes the type of residence in which you are currently living?

1. House	80%
2. Apartment	4%
3. Condominium	3%
4. Townhouse	3%
5. Duplex	4%
6. Other	6%

28. How many individuals OVER the age of 18 years old currently reside with you?

1. 0	24%
2. 1-2	69%
3. 3-4	7%
4. 5 or more	1%

29. How many individuals UNDER the age of 18 years old currently reside with you?

1. 0	69%
2. 1-2	28%
3. 3-4	3%
4. 5 or more	0%

30. What is your gender?

1. Male	50%
2. Female	50%

31. What is your current age?

1. Less than 18 years of age	0%
2. 19-29	6%
3. 30-39	14%
4. 40-49	20%
5. 50-59	22%
6. 60 or older	27%

32. What is the highest level of education that you have completed?

1. Less than high school	16%
2. A high school diploma	25%
3. Some college/university	24%
4. A College/University diploma or degree	25%
5. A graduate/professional degree	9%

33. What is your current employment status?

1. Employed full-time	46%
2. Employed part-time	7%
3. Self-Employed	11%
4. Retired	26%
5. Unemployed	3%
6. Student	2%
7. Other	4%

34. What is your current marital status?

1. Single-never married	8%
2. Married- including common law	69%
3. Divorced or separated	16%
4. Widowed	7%

35. What is your annual level of income BEFORE taxes?

1. No Income	1%	2. Less than \$10,000	5%	3. \$10,000 - \$19,000	10%
4. \$20,000 - \$29,000	15%	5. \$30,000 - \$39,000	14%	6. \$40,000 - \$49,000	10%
7. \$50,000 - \$59,000	12%	8. \$60,000 - \$69,000	10%	9. \$70,000 - \$79,000	6%
10. \$80,000 - \$89,000	7%	11. \$90,000 - \$99,000	3%	12. More than \$100,000	8%

36. What do you consider to be your PRIMARY ethnic background?

1. Aboriginal	4%
2. Caucasian	89%
3. Asiatic	1%
4. Black	0%
5. East Indian/South Asian	2%
6. Other	3%

Percentage of respondents offering comments = 40%